



Sutter VNA & Hospice

A Sutter Health Affiliate

HOSPICE A Special Way of Caring

How to

Arrange

for Our Services

Anyone may call us when home care or hospice services are needed. We will coordinate your care with your physician, who supervises the services you receive.

For referrals call:

1-800-557-9777

1-800-596-5444 fax

Alameda, Contra Costa, El Dorado, Marin, Placer, Sacramento, San Francisco, San Joaquin, San Mateo, Solano, Sonoma, and Yolo Counties

Local Sutter VNA & Hospice offices:

Emeryville	(510) 450-8501 (home care) (510) 450-8596 (hospice)
Concord	(925) 677-4240 (home care) (925) 677-4250 (hospice)
Marin	(415) 492-4600 (Sutter VNA home care)
Roseville	(916) 797-7979 (home care) (916) 797-7850 (hospice)
Sacramento	(916) 388-6200 (Sutter VNA home care) (916) 454-6525 (Sutter Hospice)
San Francisco	(415) 600-7500 (home care) (415) 600-7530 (hospice)
San Leandro	(510) 618-5200 (home care) (510) 618-5220 (hospice)
San Mateo	(650) 685-2800 (home care) (650) 685-2830 (hospice)
Santa Rosa	(707) 535-5600 (home care) (707) 535-5700 (hospice)
Tracy	(209) 830-5310 (home care) (209) 830-5300 (hospice)
Administrative Offices:	(800) 698-1273

24-hour Hospice Information: (888) 600-7744
For TTY/TDD relay, dial "711"

Sutter VNA & Hospice does not discriminate based on race, color, creed, sex, national origin, disability, sexual preference, age, or ability to pay.



Sutter VNA & Hospice

Community Based, Not For Profit
www.suttervnaandhospice.org
A Sutter Health affiliate.

"You matter to the last moment of your life, and we will do all we can, not only to help you die peacefully, but to live until you die."

-Dame Cicely Saunders

What is

Hospice?

Hospice is a special way of caring for patients at the end of their lives in the familiar surroundings of home. Hospice focuses on the **physical, emotional, social, and spiritual** needs of patients and their family members. While providing assistance and meeting the needs of seriously ill patients and their families, hospice focuses on promoting comfort and self determination, enabling patients to participate in making decisions about care at the end of their lives.



Available *Services* Include:

- Hospice care provided by specially trained nurses, in patients' homes, residential care facilities, and skilled nursing facilities.
- A focus on the entire family.
- Expertise in pain management and symptom control.
- 24-hour phone support.
- After-hours visits as needed.
- Medical Social Work services.
- Personal care by home health aides.
- Volunteer respite care for families.
- Spiritual support by inter-faith chaplains.
- Bereavement support and counseling for families and the community at large.

What makes


Sutter VNA & Hospice

Special?

- We are committed to providing quality care while enhancing comfort, dignity, choice, and the quality of life.
- Our services are available through local offices throughout Northern California.
- We understand and respect cultural differences.
- We are state licensed, certified by Medicare, and accredited by JCAHO.
- We raise funds to support patients in need.
- We are part of Sutter Health, one of the nation's leading not-for-profit networks of health care providers. This enables us to serve the needs of local communities while sharing expertise across the network.

How Are Hospice Services

Paid For?

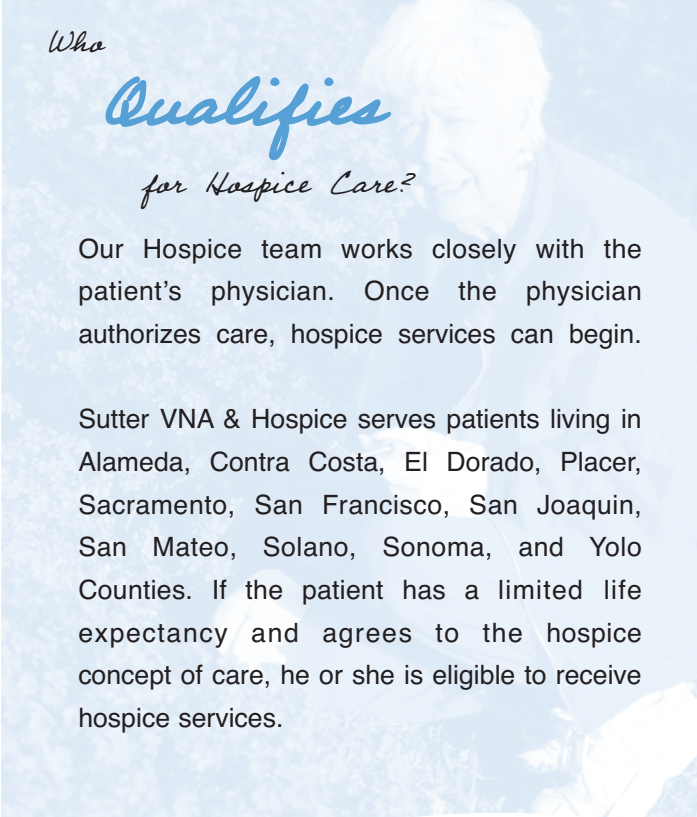


Hospice services are covered by Medicare, Medi-Cal and most private insurance plans. There are certain medical and eligibility requirements that need to be met before Medicare, Medi-Cal or other insurance companies will authorize care. Our staff will work with the patient's insurance company to coordinate benefits.

Who

Qualifies

for Hospice Care?



Our Hospice team works closely with the patient's physician. Once the physician authorizes care, hospice services can begin.

Sutter VNA & Hospice serves patients living in Alameda, Contra Costa, El Dorado, Placer, Sacramento, San Francisco, San Joaquin, San Mateo, Solano, Sonoma, and Yolo Counties. If the patient has a limited life expectancy and agrees to the hospice concept of care, he or she is eligible to receive hospice services.

Support Home Care and Hospice

As a not-for-profit, community based organization we are committed to providing care, regardless of a patient's financial circumstance. Your tax-deductible gift can make this possible. To make a donation to Sutter VNA & Hospice please call (800) 541-5045. Thank you.

Join The Team!

We offer excellent salary, benefits, flexibility, and the satisfaction of caring for patients where they are most comfortable and receptive. For employment opportunities, call Sutter VNA & Hospice at (800) 664-4448 or check www.suttervna.org.