

What is Home Care?

There's no place like home, especially when you are sick.

Sutter VNA & Hospice makes it possible for you to receive compassionate, high quality health care in the comfort of home.

Our visiting nurses, physical, speech, and occupational therapists, medical social workers, home health aides, dietitians, and other professionals work with your doctor to provide the care you need – in the place you prefer – at home.

Whether you are recuperating from a short term illness or have ongoing needs due to a chronic illness, Sutter VNA & Hospice helps you live with dignity, surrounded by your family and friends, in the familiar atmosphere of home.

How to Arrange for Our Services

Anyone may call us when home care or hospice services are needed. We will coordinate your care with your physician, who supervises the services you receive.

For referrals call:

1-800-557-9777
1-800-596-5444 fax

Alameda, Contra Costa, El Dorado, Marin, Placer, Sacramento, San Francisco, San Joaquin, San Mateo, Solano, Sonoma, and Yolo Counties

Local Sutter VNA & Hospice offices:

Emeryville	(510) 450-8501 (home care) (510) 450-8596 (hospice)
Concord	(925) 677-4240 (home care) (925) 677-4250 (hospice)
Marin	(415) 492-4600 (Sutter VNA home care)
Roseville	(916) 797-7979 (home care) (916) 797-7850 (hospice)
Sacramento	(916) 388-6200 (Sutter VNA home care) (916) 454-6525 (Sutter Hospice)
San Francisco	(415) 600-7500 (home care) (415) 600-7530 (hospice)
San Leandro	(510) 618-5200 (home care) (510) 618-5220 (hospice)
San Mateo	(650) 685-2800 (home care) (650) 685-2830 (hospice)
Santa Rosa	(707) 535-5600 (home care) (707) 535-5700 (hospice)
Tracy	(209) 830-5310 (home care) (209) 830-5300 (hospice)
Administrative Offices:	(800) 698-1273

For TTY/TDD relay, dial "711"

Sutter VNA & Hospice does not discriminate based on race, color, creed, sex, national origin, disability, sexual preference, age, or ability to pay.



Community Based, Not For Profit
www.suttervnaandhospice.org
(800) 698-1273
A Sutter Health affiliate.

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Sutter VNA & Hospice

A Sutter Health Affiliate

HOME CARE Quality Health Care at Home





Services May Include:

- Skilled Nursing Care
- Physical Therapy, Speech Therapy, Occupational Therapy
- Medical Social Work Services
- Nutritional Services
- Psychiatric Home Care Services
- Maternal/Infant Services
- Home Health Aides
- Hospice Services
- Bereavement Counseling
- Home Infusion Therapy
- Community Education
- Flu Vaccination and Health Monitoring Clinics
- 24-Hour Phone Support



Who Qualifies for Home Care?

Our services are available to patients who need intermittent, skilled health care services at home or in a residential care facility. Our home care team works closely with your physician, who supervises the care you receive.

Sutter VNA & Hospice serves patients living in Alameda, Contra Costa, El Dorado, Marin, Placer, Sacramento, San Francisco, San Joaquin, San Mateo, Solano, Sonoma, and Yolo Counties.

What Makes Us Special?

- Sutter VNA & Hospice is committed to providing compassionate and excellent health care *at home*. We offer you, your family, and your caregivers the education, skill, and support you need to become independent in your care.
- Our services are available through local offices in Northern California communities.
- We understand and respect cultural differences.
- We are state licensed, certified by Medicare, and accredited by JCAHO.
- We raise funds to support patients in need.
- We are part of Sutter Health, one of the nation's leading not-for-profit networks of health care providers. This enables us to serve local communities while sharing expertise and coordinating patient care across the network.



How Are Home Care Services Paid For?

Home Health Services are covered by Medicare, Medi-Cal and most private insurance plans. There are certain medical and eligibility requirements that need to be met before Medicare, Medi-Cal or other insurance companies will authorize care. Our staff will work with the patient's insurance company to coordinate benefits.

Support Home Care and Hospice

As a not-for-profit, community based organization we are committed to providing care, regardless of a patient's financial circumstance. Your tax-deductible gift can make this possible. To make a donation to Sutter VNA & Hospice please call (800) 541-5045. Thank you.

Join The Team!

We offer excellent salary, benefits, flexibility, and the satisfaction of caring for patients where they are most comfortable and receptive. For employment opportunities, call Sutter VNA & Hospice at (800) 664-4448 or check www.suttervna.org.